



MECKLENBURG COUNTY

Geospatial Information Services

POLARIS Name Suppression Survey Results

Date: March 11th, 2010

On February 16th, 2010 Mecklenburg County GIS responded to a request from the BOCC Criminal Justice Committee to gauge public reaction to the potential removal of the name search function from the Parcel and Land Records Information System (POLARIS).

GIS posted a survey on the POLARIS website for 30-days to collect public response to the following questions:

- **Do you currently search for property information by entering someone's name?**
- **If the ability to search for information by someone's name was removed from POLARIS would it make POLARIS more difficult to use?**
- **If the ability to search for information by someone's name was removed from POLARIS would you be inclined not to use POLARIS?**
- **Would the ability to search by parcel number and address meet your needs?**

A total of 1660 responses were collected from individuals representing a broad range of users, including legal and real estate professionals, librarians, florists, homemakers, community organizations and public safety personnel.

Results:

- **94% of respondents said they currently search for property information by entering someone's name**
- **89% either Strongly Agreed or Agreed that removing the name search function would make using POLARIS more difficult**
- **60% either Strongly Agreed or Agreed that they would be inclined not to use POLARIS if the name search function was removed**
- **81% said that having the ability to only search by parcel number and address would not meet their needs**

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